

**THE MISSION OF
RENVILLE COUNTY**

Renville County's Mission is to keep and enhance the quality of life for our family of citizens through services, stewardship of resources, and shared responsibility.

CONDENSED MISSION STATEMENT

Service • Stewardship • Shared Responsibility

VALUES

The following values are core to Renville County's success and help to accomplish its mission:

CARING ABOUT QUALITY

Caring about the citizens and the services provided is our reason for being. Success will be measured by actual outcomes and not just by processes performed or dollars spent.

EFFICIENCY

Good stewardship is fundamental to the way Renville County conducts business. Human, technical, and financial resources are organized to ensure that service outcomes are achieved with the least amount of input. Duplication will be minimized and communication will be fostered between departments.

COMMUNITY INPUT

Renville County encourages public review and participation. Services are designed with the citizen in mind and, therefore, are accessible and provided in a timely manner. The county will be flexible and responsive to changes in our social, economic, and technological environments.

RESPECTFUL

Renville County is sensitive to the needs of all stakeholders in providing services. Citizens are provided services in the spirit of assisting individuals and serving the broader public interest. Cooperative relationships with other units of government and nonprofit and business sectors will be fostered. Employees are respected and will be encouraged to be innovative.

ETHICAL WORKFORCE

Renville County's employees are its strength. Employees recognize that they are entrusted to provide public services and will conduct business in a responsive and professional manner that fosters public confidence.

PRINCIPLES

The following guiding principles are critical to our day-to-day activities:

SERVICE COMES FIRST

Service to the public is our fundamental reason for being. We strive to treat our citizens with courtesy and as valued customers and stakeholders who deserve nothing less than the best we can provide.

RESPECT IS OUR WAY OF LIFE

The business of Renville County must be conducted in a manner that acknowledges and respects the differences and uniqueness of each individual.

DILIGENCE IS ESSENTIAL TO OUR SUCCESS

Employee energies are focused on “getting the job done.” The County fosters a work ethic and environment that challenges and inspires all employees to be diligent, effective, and efficient in the carrying out of day-to-day tasks and activities.

INNOVATION IS CRITICAL TO OUR RENEWAL

The County’s future is shaped by the creativity and innovation of our employees. Challenging the status quo, discovering new ideas and better methods, and fostering their development helps us to respond to changing needs and to be cost effective in achieving our objectives.

QUALITY OF SERVICE IS BALANCED WITH AVAILABLE RESOURCES

Service is the County’s business and product. The quality of our service is what we are judged by our clients, persons doing business with the County, and the citizenry. We must provide the best quality service we can with available resources.

MAXIMIZATION OF RESOURCES IS OUR GOAL

The County strives to maximize the return on its human, physical, and fiscal resources in providing quality services to the public.

INFORMED CITIZENS ARE NECESSARY FOR GOOD GOVERNMENT

Informed citizens are essential to the democratic process. The County is committed to providing its citizens with relevant, accurate, and timely information about its goals, services provided, and the decisions that will affect the public.

COOPERATION CREATES A SMOOTH RUNNING ORGANIZATION

Cooperation means employees and departments working with, rather than at cross purposes with, each other and leads to a smooth running, cost effective organization. Our cooperative attitudes and efforts are also reflected in our working relationships with other public entities, the business community, non-profit organizations, and citizens.

ACCOUNTABILITY IS OUR BOTTOM LINE

To maintain the public trust, we must be accountable for our actions. To assure high accountability, we adopt and subscribe to policies, procedures, and processes that will withstand the test of public review and scrutiny.